

Statewide Drinking Water Advisory Council
Tuesday February 16th, 2021

Council Attendees: Keith McCormack, Charlotte Jameson, Daniel Cross, Wayne Jernberg, Susan Manente, Jennifer Morse, Stuart Batterman, Sheryl Thompson

Meeting started at 9:32 AM

1. Approval of Agenda
 - a. Coss moved to approve the agenda, Morse seconded, passed unanimously
2. Approval of Minutes from December 10th, 2020
 - a. Jernberg moved to approve the minutes, Jameson seconded
 - b. Manente suggested an edit to the minutes- DHHS is willing to provide an update or a briefing on their outreach activities, but not a webinar.
 - c. Minutes approved unanimously
3. SDWAC 2021 Meeting Dates
 - a. Meetings through June 2021 are scheduled as Teams meeting for now, but are subject to change.
 - b. Batterman moved to approve the 2021 meeting dates, Thompson seconded, motion passed unanimously
4. McCormack introduced the new member of the Council- Daniel Coss. Coss is the City Administrator of City of Dewitt and previously was the Assistant Manager in the City of Marysville. Coss provided additional details on his background and professional experience. Other members of the Council introduced themselves to Coss.
5. Elect Officers
 - a. Slate of Officers: McCormack as Chair, Jernberg as Vice Chair, Jameson as Secretary
 - b. Batterman moved to support the slate, Coss seconded, motion passed unanimously
6. EGLE Update
 - a. Federal LCR- EGLE has updated the MI Lead Safe website with new sampling data and data from the material systems inventories. EGLE is working its way through reviewing the federal Lead and Copper Rule (LCR) update. However, the new Biden Administration put the federal LCR on a temporary regulatory freeze. It is unclear what that freeze will lead to, so EGLE is waiting to see how that will play out. McCormack noted that despite the potential changes at the federal level the Michigan LCR is still in full effect.
7. Detroit Water and Sewer Department Presentation on their lead service line replacement program
 - a. Sam Smalley from DWSD provided an overview of DWSD's LSL replacement program. Since 2018 DWSD has included full LSL replacement as part of their capital-funded projects. Preliminary inventory is 80,000 +/- 30,000 LSL. The unknown number is due to incomplete records. To date DWSD has replaced 1,114 LSLs. DWSD did submit a request to EGLE for extension of time to complete LSL replacements under the Michigan LCR. Smalley indicated that so far no resident has said no to a full lead service line replacement.
 - b. DWSD created standard operating procedures for planned and unplanned full lead service line replacements.
 - c. Tiffany Jones and Bryan Peckinpaugh from DWSD gave an overview of DWSD's community outreach program.
 - d. Council members and meeting participants asked extensive questions.

8. Report on Consultant Procurement RFP

- a. The procurement taskforce put together a packet of information on the RFP and scope of work and delivered it to EGLE for review in January.
- b. RFP will be issued publicly in the near future- likely in the spring.
- c. Likely the full council won't have a role in evaluating the RFP responses due to confidentiality issues, but the full council will likely be involved in evaluating materials and other products produced by the consultant.
- d. Still remaining to be developed is the evaluation criteria and McCormack will work to see if members of the procurement taskforce can be involved in reviewing and providing input into the evaluation criteria.
- e. Thompson flagged the need to ensure that people take into account the importance of diversity, equity, and inclusion when determining who will oversee the evaluation of the RFP and how those RFPs are evaluated.

9. Developing a grant program with allocated funds

- a. Grants to community water suppliers or local councils
- b. EGLE is still determining the restrictions that apply to the grant funding. What has been discussed is doing a mini-grant program to local water councils, water suppliers, communities or other entities deemed eligible within the restrictions of the grant, to aid in their efforts to educate about lead in water in their communities. Looking to promote activities that promote education about lead in drinking water, including setting up a booth at local events, passing out flyers, etc.
- c. Statewide council will need to help craft what this grant program looks like and if Council members have ideas input those into the SharePoint.
- d. McCormack suggested that up to four council members meet to discuss and brainstorm what this grant opportunity could look like.

10. Goals for 2021/Future Outreach Initiatives

- a. Council members brainstormed ideas for opportunities for council work in 2021, including having local council and water utilities make presentation at council meetings, council members conducting webinars, etc.
- b. SharePoint can be used to keep a running list of ideas and events

11. Other Business

- a. No other business

12. Public Comment

- a. Madison Merzlyakov indicated that not everyone has access to the chat function. She also clarified that GLWA does not have LSLs.
- b. Elin Betanzo weighed in on the issue that other communities have run into problems getting approval from residents to access homes and replace full LSLs. Suggests the council look into comparing different cities to better understand why there are concerns in some places but not in Detroit.

13. Adjournment

- a. Jernberg moved to adjourn, Manente seconded,
- b. Meeting was adjourned at 11:42 AM



Water & Sewerage
Department

Detroit's Lead Service Line Replacement Program

February 16, 2021

DWSD Lead Service Line Replacement Program Overview

- The Detroit Water and Sewerage Department (DWSD) implemented **Full Lead Service Line Replacement (FLSLR)** as part of capital-funded construction in 2018
- Preliminary inventory is 80,000 +/- 30,000 lead services
 - Replaced **1,114 lead service lines** since 2018
 - DWSD submitted revised AMP **requesting extension of time to complete due to affordability** – 70% of Detroit residents are at or below 200% of the federal poverty level
- DWSD **maximizing every opportunity to find funding** for the \$400M unfunded mandate
 - \$1M Pilot Grant from EGLE for unplanned FLSLR in 2018
 - CARES Act funding for reconnections through Wayne Metro Community Action Agency for FLSLR
 - DWAM grant application submitted

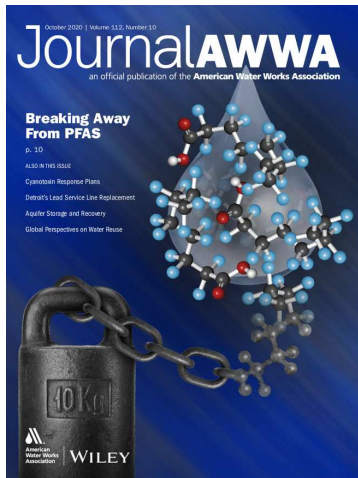


DWSD Lead Service Line Replacement Program Overview (continued)

- DWSD staff created Standard Operating Procedures (SOP) for Planned and Unplanned FLSLR
 - Provided pitcher filters during all water main replacement – whether lead service line exists or not – during meter change-outs and during service line work as precautionary measure
 - Extensive community outreach in advance of project
 - Use of ArcGIS and mobile devices to tracking inventory and replacement (screenshot of mobile app at right)



MEDIA: Journal of the AWWA October 2020 Issue



Detroit's Robust Full Lead Service Line Replacement Program

Samuel A. Smalley and Bryan Peckinpaugh

Key Takeaways

In 2018, the state of Michigan implemented a revised Lead and Copper Rule that required replacement of all existing lead service lines.

Given Detroit's unique financial challenges, significant efforts were made to ensure swift compliance with new standards without the need to raise rates.

Expert teams in Detroit developed standard operating procedures to ensure efficient processes that are successful and have broad customer acceptance and compliance.

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Community Outreach

VIDEO: DWSD Lead Service Line Replacement



COMMUNITY OUTREACH: Overview

- A FLSLR packet with a folder was created that has a notice, FAQ, flushing information and homeowner/occupant agreement to authorize replacement of the private portion
- The packet also include a meeting invitation, which pre-COVID-19 was held on the block where the work was to occur
- Packets distributed door-to-door – 40 days in advance – to every house/business on the block of the water main replacement
 - Residents are encouraged to sign the agreement in the event a lead service line is discovered during curbstop exploratory digging
- Within two weeks of construction, the first door hanger notice is distributed
 - DWSD implements other communication methods preceding and throughout the project



COMMUNITY OUTREACH: FLSLR Information Packet

- Completed agreements are signed by DWSD Legal and uploaded to a Smarthseet which the construction inspector and contractors have access to in the field
- Resident is mailed a copy of signed agreement



DWSD CUSTOMER ALERT

DO YOU HAVE A LEAD SERVICE LINE?

While the Detroit Water & Sewerage Department (DWSD) is on your street replacing the water main, if our workers discover you have a lead service line (the line from the water main to your house), DWSD will replace the pipe with copper with your permission, at DWSD's expense.

Read the information in this packet, sign the agreement and return it in the enclosed envelope.

DWSD will not replace your portion of the service line (from the curb box to your house) without your permission. Lead levels in your home may increase if you refuse to replace your portion of the lead service line. DWSD cannot reconnect your lead service line to the new water main. If you choose not to replace your lead service line, you will have a water service interruption.

DWSD Lead Service Line Hotline:
313-964-9300

The lead service line replacement will only be done while DWSD's contractor is on your street. This offer will not be available if your house is not in the designated project area.

WORKING HARD FOR YOU.

SIGNATURE REQUIRED LEAD SERVICE LINE REPLACEMENT AGREEMENT

Several contractors are working in neighborhoods across the City of Detroit to remove lead service lines as part of DWSD's Lead Service Line Replacement Program. Under this program, if your home has a lead water service line, you are eligible to have it replaced, at DWSD's expense.

Water Main: In the primary line is a water distribution network which pumps water to your home.

Property Owner: Is responsible for repairs from the curb stop up to and through the property with the exception of the water meter.

Water Meter: Measures customer's water usage and is maintained by DWSD.

Curb Box: Is the shut-off valve typically located in the front yard of the property. It is the primary control for water flowing into your home.

DWSD will replace the service line from the water main to your water meter as part of the lead service line replacement project. DWSD will guarantee the water service line for ONE year after construction.

The following terms and conditions apply:

WATER MAIN REPLACEMENT PROGRAM FLUSHING INSTRUCTIONS

As a precaution, DWSD is providing residents with a free water filter that will remove any lead and sediment from water during and after construction.

DWSD is replacing the water main that serves your home. The pipe connecting your home to the water main may be made of lead. The water provided to Detroit Water and Sewerage Department (DWSD) customers is treated to reduce corrosion of lead and other pipe materials in drinking water. Construction on your service line may cause sediment to loosen, which may contain lead particulates. Use the filter for all drinking and cooking water. Water is safe for showering and other uses. Follow the manufacturer's guidelines for using and maintaining the filter.

Flush your pipes before drinking.

During the construction period, take the following actions once a week:

- Do not consume tap water, open hot water faucets or use ice makers or filtered water dispensers until you complete these steps.
- Remove the faucet aerator (screens) from a faucet in the lowest level in your home. Fully open the cold water tap.
- Continue removing the aerators at each faucet and turning on all cold water taps as you move to the top floor of your house.
- Let the water run for at least 5 minutes at the last tap you opened (top floor). Turn off each tap starting with the first tap you opened (bottom floor), then rise and re-install the aerators at each tap.

Do not consume tap water, open hot water faucets or use ice makers or filtered water dispensers until you complete these steps.

- Remove the faucet aerator (screens) from a faucet in the lowest level in your home. Fully open the cold water tap.
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- Let the water run for at least 5 minutes at the last tap you opened (top floor). Turn off each tap starting with the first tap you opened (bottom floor), then rise and re-install the aerators at each tap.

It catches lead and sediment from the first run back.

LEAD SERVICE LINE REPLACEMENT PROGRAM-FAQ

Q. What is a service line?
A. A service line connects the water main in the street to your house. DWSD owns and maintains service lines from the water main in the street to the curb box, usually located near your property boundary. Customers are responsible for service lines from the curb box into the house at the water meter.

Q. What homes typically have lead service lines?
A. If your Detroit home was built prior to 1950, your service line may be made of lead and need to be replaced. DWSD stopped using lead on the DWSD portion of the service line around 1945.

Q. How do I know if I have a lead service line?
A. Service lines can be made of plastic, copper, lead or galvanized steel. Get a magnet and a coin, and then follow these steps to find out which you have:

1. Locate where the service line comes into your home, near the water meter and your shut-off valve. Look for the pipe running between your shut-off valve and either the wall or the floor.
2. If the magnet sticks to the pipe, it's galvanized steel and **does not** need to be replaced.
3. Gently scratch the surface of the pipe with the coin. If the scratched area is shiny, is silver in color and the magnet doesn't stick, it's made of lead. It may have a bulge near the valve. If so, it is a lead pipe and **does** need to be replaced.
4. If it is copper in color and the magnet doesn't stick, it's copper and **does not** need to be replaced.
5. If the pipe is white or gray and the piping is joined with a clamp, screw or glue, it's plastic and **does not** need to be replaced.

If you have a lead service line inside your home, call 313-964-9300 to start your replacement process. The material buried in your yard may be different from the material you can see inside your home. Even if you do not have lead inside the house, the contractor will still excavate the curb box in your front yard.

STEP-BY-STEP PROCESS FOR REPLACING LEAD SERVICE LINES

DWSD CONTRACTORS WILL DIG A 4' x 4' SQUARE IN YOUR FRONT YARD TO DETERMINE WHAT MATERIAL YOUR SERVICE LINE IS MADE OF.

1. IF THE LINE IS COPPER, the contractor will connect your service to the new water main.
2. Contractor will restore property.
3. No other action is required.

1. IF THE LINE IS LEAD, the contractor will inform you and schedule an appointment for an interior inspection of the service line and meter.
2. A copper service line will be installed from the new water main to your water meter.
3. Your water meter will be reinstalled or replaced.
4. The contractor will restore property.
5. You will continue to own and be responsible for the replaced water service line from the curb stop into the house. DWSD will guarantee the water service line for one year from the date of replacement.

You are encouraged to sign and submit your Lead Service Line Replacement Agreement as soon as possible.

You can check the service line inside your house at any time during this process (see the DWSD FAQ brochure for details) and call us at 313-964-9300 to schedule your replacement sooner.

You may request to have your water tested at any time. Visit detroitmi.gov/DWSD and search "lead and copper sample request form." If you do not have an internet access, please call 313-964-9300 for further assistance.

WORKING HARD FOR YOU. 313-964-9300 www.detroitmi.gov/DWSD

COMMUNITY OUTREACH: Block/Community Meetings

- Pre-COVID-19, DWSD held block meetings at least one month in advance of the construction to share about the program, explain procedures, walk through the flushing instructions, and answer questions
- The meetings were also used as an opportunity to have residents sign the Lead Service Line Replacement Agreement
- The meeting notices are provided with the Lead Service Line Replacement Program packet
- During the Pandemic, Zoom meetings have been held as needed, with more reliance on email, social media and onsite inspectors to communicate with residents



COMMUNITY OUTREACH: Pitcher Filter Distribution

- Two-to-four weeks prior to construction, a pitcher filter and cartridge is delivered to all houses on the street of the water main replacement as precautionary measure
 - Initiated in 2017 as precautionary measure after the Flint Water Crisis
 - Pitcher filters were chosen since homes have different faucet fixtures
 - The filters are the type that are designed for lead reduction
- Lead service line is not required to receive the filter packet – as long as you are on a block with the water main replacement
- This is also distributed at the same time as the first door hanger notice



COMMUNITY OUTREACH: Door Hanger Notices

First – 2 Week Notice

Second – Water Interruption Due to Service Connections/Tie-Ins

Third – Completion Notice

IMPORTANT INFORMATION from Detroit Water and Sewerage Department

Water System Upgrades

The Detroit Water and Sewerage Department (DWSD) is upgrading and enhancing the water system in your neighborhood. Contractors will replace or fix the water main and replace lead service lines (where they exist). The contractor will arrive on _____ between _____ and _____ visible 7-14 days to begin construction. During construction please use the water pitcher filter and cartridge that was provided at your door.

What you should expect

During construction of this DWSD's project to enhance water and sewer service to our customers. However, you should expect the following:

- Brief interruptions of water supply when a new service line is being connected to the system. Every attempt will be made to inform impacted residents and businesses prior to disruption and service is generally restored the same day. Please contact DWSD Customer Care if you do not have water service for more than 48 hours or overnight.
- Water main work may require some hydrants to be out of service temporarily. These hydrants will be tagged as out of service and DWSD will coordinate with the Detroit Fire Department to inform its data information.
- Contractors will have large trucks and heavy equipment. The safety of everyone in the neighborhood, please keep a safe distance from the work area.
- Construction will bring some noise, dirt and debris to the neighborhood.
- There may be traffic impediments, but residents and businesses will have access. We would also expect some closures and restrictions for local parking, some streets access. Please try to avoid parking or impeding streets.
- Lanes, sidewalks and driveways may be disturbed. Contractors will make an effort to restore property to pre-construction condition as soon as possible. Temporary restorations may occur before permanent work is completed during April-October when weather permits.

Continued on the back

Flush your pipes after water utility work

DWSD recommends flushing your water taps after construction is complete in your neighborhood. DO NOT consume tap water: open hot water faucets, use your shower or filtered water dispenser until the flushing steps listed below are complete.

- 1 Remove faucet aerators (screens) from all water taps in the home.
- 2 Beginning in the lowest level of your home, open all the cold water taps in the house.
- 3 Let the water run for 5-10 minutes at the last tap you opened (top floor).
- 4 Turn off each tap starting with the first tap you opened (bottom floor). Clean and install aerators.

WHO TO CALL:

Customer Care assistance: **313-267-8000** Lead Service Line questions: **313-964-9300**

Specific questions about this project?
Contact the assigned DWSD inspector

id _____ phone _____

For timely construction updates, join our email distribution list:

Regular updates on the project will include news and second thought information and progress updates. To receive direct information about construction, email: dwspubaffairs@detroitmi.gov or call: dwspubaffairs@detroitmi.gov if you receive your technician's number we may also send text message updates.

Thank you for your patience as we work to improve service.

WORKING HARD FOR YOU.
detroitmi.gov/DWSD

Continued on the back

IMPORTANT INFORMATION from Detroit Water and Sewerage Department

Temporary Interruption Water System Upgrades

Upgrades are near completion on the water system for your street. The final phase of the upgrades requires a temporary interruption in your water service.

Your water service will be temporarily interrupted while contractors work to connect your home to the upgraded water main and/or new copper service line (after lead service line replacement). You will have no water service to your property between _____ and _____ Once work is complete you will receive a notice indicating you may resume use of the water service.

What you should expect

During construction of a DWSD's project to enhance water and sewer service to our customers. However, you should expect the following:

- Once water is restored you may notice some discoloration. Please follow the flushing instructions on the back of this door hanger. Please note that if you had a lead service line installed you should flush for 20 minutes.
- Water main work may require some hydrants to be out of service temporarily. These hydrants will be tagged as out of service and DWSD will coordinate with the Detroit Fire Department with up to date information.
- There may be traffic impediments, but residents and businesses will have access. We should also expect street closures and restrictions to street parking during construction. Please try to avoid parking on impeded streets.
- Lanes, sidewalks and driveways may be disturbed. Contractors will make an effort to restore property to pre-construction condition as soon as possible. Temporary restorations may occur before permanent work is completed during April-October when weather permits.

Continued on the back

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Thank you for your patience as we work to improve service.

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Continued on the back

IMPORTANT INFORMATION from Detroit Water and Sewerage Department

Water Service Restored Notice of Completion

The Detroit Water and Sewerage Department (DWSD) has completed upgrades to the water system that connects to your home. Your service has been restored and you may resume use of the water system.

It is important that you follow the flushing instructions listed below. If your lead service line was replaced, immediately follow the flushing instructions before using your water service. On Step 3 below, let the water run at all taps for 20 minutes beginning at the last tap you opened. The 20 minute flushing is the best method to remove lead particles from your plumbing after the service line replacement.

Thank you for your patience as we continue to work in the neighborhood to upgrade and enhance the systems.

IMPORTANT INFORMATION

- 1 Remove faucet aerators (screens) from all water taps in the home.
- 2 Beginning in the lowest level of your home, open all the cold water taps in the house.
- 3 Let the water run for 5-10 minutes at the last tap you opened (top floor).
- 4 Turn off each tap starting with the first tap you opened (bottom floor). Clean and install aerators.

Continued on the back

Keep in mind

- Once water is restored you may notice some discoloration. Please follow the flushing instructions on the back of this door hanger. Please note that if you had a lead service line installed you should flush for 20 minutes.
- Construction will bring some noise, dirt and debris to the neighborhood.
- Lanes, sidewalks and driveways may be disturbed. Contractors will make an effort to restore property to pre-construction condition as soon as possible. Temporary restorations may occur before permanent work is completed during April-October when weather permits.
- Contractors will have large trucks and heavy equipment. The safety of everyone in the neighborhood, please keep a safe distance from the work area.
- There may be traffic impediments, but residents and businesses will have access. We should also expect street closures and restrictions to street parking during construction. Please try to avoid parking on impeded streets.

WHO TO CALL:

Customer Care assistance: **313-267-8000** Lead Service Line questions: **313-964-9300**

Specific questions about this project?
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id _____ phone _____

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Thank you for your patience as we work to improve service.

WORKING HARD FOR YOU.
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COMMUNITY OUTREACH: Ongoing Communication throughout Project

Construction Updates: Door to Door Notice(s)

Project Overview

The Detroit Water and Sewerage Department (DWSD) broke ground in March on construction in North Rosedale Park. Since then, water mains have been replaced, lead service line replacements have started (replaced with copper pipe at DWSD's expense with owner/occupant permission) and sewer maintenance ongoing with upgrades beginning soon. When the project is complete, nearly 10 miles of water and sewer infrastructure will have been either repaired, renewed by a liner or replaced. These pipes were identified when condition assessments were conducted as part of DWSD's capital improvement program. North Rosedale Park is one of the first neighborhood-wide upgrade projects being executed by DWSD.

We thank you for your patience as we continue this work. We realize that construction on your street can be an inconvenience, but once completed these upgrades will improve your neighborhood and the system as a whole. DWSD closely monitors the contractor's work - making decisions every day to ensure the success of this project. DWSD will provide an update during the October North Rosedale Park Civic Association community meeting. In the meantime, following is an update on construction:

Puritan St. (Warwick St. to Alvon)

Water Upgrades

- Edinburgh Rd. (McNichols Rd. to Bretton Dr.)
- Water main installed and connected; lead service lines being replaced
- Huntington Rd. (Bretton Dr. to Verne St.)
- Water main installed; scheduled for connection and lead service line replacement
- Warwick St. (McNichols Rd. to Florence St.)
- Water main installed; scheduled for connection and lead service line replacement
- Sunderland Rd. (McNichols Rd. to Puritan St.)
- Water main installed; scheduled for connection and lead service line replacement

Winter Construction Season

Cold weather dictates the type of work that can be conducted on this project. While sewer construction will continue throughout the winter season, water main work will wrap up with the weather. Changes typically by the end of November. Prior to the seasonal shut down, temporary or permanent restorations may occur to lawns, sidewalks and driveways. Contractor's equipment and traffic barricades will be removed until work resumes.

Join the Detroit Water and Sewerage Department for an update on North Rosedale Park construction

DWSD representatives will join the North Rosedale Park Civic Association community meeting to provide an update on water and sewer upgrades, as well as answer your questions.

THURSDAY, OCTOBER 8, 2020
7:00 p.m. – 8:00 p.m.

Join Zoom Meeting <https://tinyurl.com/vy5fnfv>
Zoom link, provided by the association, can also be found on DWSD's website

Join by Phone: 929.436.2866 or 312.626.6799
Meeting ID: 430 334 9052
Passcode: 992724

Construction Updates: Email Communications

Email (HTML) Email (Plain Text)

From: City of Detroit -DetroitPublicUtilities.com
Subject: CONSTRUCTION UPDATE: North Rosedale Park Notice #2

WATER & SEWER SYSTEM UPGRADES TO NORTH ROSEDALE PARK

CONSTRUCTION UPDATE

Construction upgrades are progressing in North Rosedale Park. Work has included exploration of service lines, water main excavation, and installation of new water mains and beginning.

Water Upgrades:

- Edinburgh Rd. between McNichols Rd. and Bretton Dr.
- Warwick St. between McNichols Rd. and Bretton Dr.
- Huntington Rd. between Verne St. and Bretton Dr.
- Sunderland Rd. between McNichols Rd. and Puritan St.
- Puritan St. between Warwick St. and Alvon Ave.

Residents on these streets should use the water filter provided with the door hanger. We recommend using the pitcher filter once you receive a door hanger notifying of water main construction beginning on your block, and for up to three months following construction as a precautionary measure.

If a lead service line was identified, you will be contacted to schedule replacement.

Sewer Upgrades:

Contractors are excavating and installing sewer lines, and when lead upgrades begin.

Tree Trimming:

Tree trimming will begin on trees within the project area.

Restorations:

- Lawns
- Sidewalks
- Driveways
- Street

This update

Email (HTML) Email (Plain Text)

From: City of Detroit -DetroitPublicUtilities.com
Subject: CONSTRUCTION UPDATE: North Rosedale Park Notice #1

WATER & SEWER SYSTEM UPGRADES TO NORTH ROSEDALE PARK

CONSTRUCTION UPDATE

The Detroit Water and Sewerage Department (DWSD) has resumed water and sewer system upgrades in North Rosedale Park.

Scheduled upgrades:

- Edinburgh Road between McNichols Road and Bretton Drive is scheduled for water main construction.
- Door hanger, water pitcher and replacement cartridges were delivered to each home in early March.
- Mobilization into the neighborhood will begin with exploration of service lines. This work requires digging into the ground. Once the service line material is determined, the hole will be filled.
- Edinburgh and surrounding streets will see the implementation of traffic barriers.
- Excavation and installation of the water main will begin along Edinburgh Road within the next few weeks.

COVID-19 Safety:

During the COVID-19 pandemic – to protect the public and the construction workers – CDC guidelines, along with local and state requirements, will be followed including wearing masks and other protective equipment and adhering to social distancing. Also, workers on the site have tested negative for the virus and get their temperatures checked daily prior to starting their shift.

Reminders:

- Addresses impacted by water main construction received a packet containing important information about DWSD's Lead Service Line Replacement Program. Please return the Lead Service Line Agreement.
- Construction is planned on street by street schedule.

This update will be distributed regularly to reflect work progress and changes in the construction schedule.

WHO TO CALL:

Lead Service Line Replacement: 313-964-9300
Sewer Line Replacement: 313-267-8000

WHAT YOU SHOULD EXPECT

During construction it is DWSD's intention to minimize inconveniences to residents and businesses. However, you should expect the following:

WATER & SEWER SYSTEM UPGRADES TO NORTH ROSEDALE PARK

CONSTRUCTION UPDATE

Dear Neighbor,

As you know, the Detroit Water and Sewerage Department (DWSD) is undertaking significant water and sewer system upgrades in North Rosedale Park. In meetings held earlier this year, we informed you that construction was expected to begin in May. However, because contractor selection is still in process, the construction date has been changed. While a date has not been confirmed at this time, construction will still begin this summer. As we near the start of construction we will keep you posted.

You are receiving this update because you provided your contact information at a DWSD community meeting. We will send regular construction updates through this email. If you know someone who should be added to this distribution list, please have them send their name, street address, and email address to dwspublicaffairs@detroitmi.gov – a mobile number can be added for text updates.

WHO TO CALL:


Lead Service Line questions: 313-964-9300
Customer Care assistance: 313-267-8000

WHAT YOU SHOULD EXPECT

During construction, it is DWSD's intention to minimize inconveniences to residents and businesses. However, you should expect the following:

- Brief interruptions of water supply when a new water main is being connected to the system. Every attempt will be made to inform impacted residents and businesses prior to disruption and service is generally restored the same day.
- Construction will bring some noise, dirt and debris to the neighborhood.
- Contractors working on sewer pipelines will need to access manholes in yards and alleys. All manholes need to be accessible – free of vegetation, fencing or other objects.
- Contractors will have large trucks and heavy equipment in the neighborhood.
- There may be traffic impediments, but residents and businesses will have access. You should expect day-of street closures, restrictions to street parking, and possible limited access to your driveway.
- Fire hydrants will remain fully operational.
- Lawns, sidewalks and driveways may be disturbed. Contractors will return to restore property. Temporary restorations may occur before permanent work is completed during April - October when weather permits.
- Residents and businesses in the immediate vicinity of construction may experience temporary water discoloration due to the construction. If this occurs, flush your pipes by running all faucets for at least 5 minutes.

COMMUNITY OUTREACH: Website


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SEARCH

LEAD SERVICE LINE REPLACEMENT PROGRAM

The Detroit Water and Sewerage Department (DWSD) estimates there are more than 80,000 lead service lines delivering water to homes in Detroit. In the city of Detroit, lead service lines are most likely to be found in single family homes built before 1945.

The water leaving the treatment plants that serve the city of Detroit does not contain lead, but the water can be released into drinking water from corrosion in lead service lines and household plumbing that contains lead. The water provided to DWSD customers contains a corrosion inhibitor to reduce corrosion of lead and other pipe materials into drinking water. If present, elevated levels of lead can cause serious health and developmental problems, especially for pregnant women and young children. Since 2018, DWSD has been working to verify lead service lines and replace them as part of the Asset Management Program.

CONTACTS

- 
 Detroit Health Department
 Lead Prevention and
 Intervention Program
 (313) 476-0133
- 
 DWSD Lead Safe Hotline:
 (313) 360-8300
- 
 DWSD Public Affairs
 Lead
 publicaffairs@detroitmi.gov

DEPARTMENT MENU


Documents

WHERE'S YOUR LINE?

Homeowners in Detroit can find the water service line under the ground. There are some signs where the water main is located under the ground, such as:
 - A small hole in the ground
 - A small hole in the driveway
 - A small hole in the sidewalk

WHO WILL FIX IT?

Homeowners are responsible for the water service line from the water meter to the house. DWSD is responsible for the water line from the water meter to the water main. DWSD is responsible for the water line from the water meter to the water main.




Water & Sewerage
 Department


FOR MORE INFORMATION, VISIT
313-267-8000
 OR VISIT US ONLINE AT www.detroitmi.gov

YOUR RESPONSIBILITY AND OURS

THE WATER LINE FROM YOUR HOME



As of 2018, you may be eligible for a full replacement of your water service line at no cost to you. This program is available to homeowners who own a single-family home in Detroit. To learn more about this program, visit www.detroitmi.gov/lead.



The diagram shows a cross-section of a house with a basement. A blue line representing the water service line runs from the basement, through the ground, and ends at a water meter located outside the property boundary. The area between the house and the water meter is labeled 'Property Boundary'. The area between the water meter and the water main is labeled 'Water Main'. The area between the water meter and the house is labeled 'Water Service Line'.



Questions?



THANK YOU!

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Detroit Water & Sewerage Department

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Phone: 313-267-1239

For more information visit: www.detroitmi.gov/dwsd

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